



EUBCE 2020 *Transition to a Bioeconomy*

28th European Biomass Conference & Exhibition

27 - 30 APRIL | MARSEILLE, FRANCE | Marseille Chanot Exhibition and Convention Centre

CANCELLATION AND REFUND POLICY

Cancellation

Any cancellation of registration must be notified in writing to the Conference Secretariat by e-mail to registration@etaflorence.it

- For cancellations received by 9 March 2020: 50 % refund of registration fee.
- From 10 March 2020: no reimbursement.

Refund

- All refunds will be processed after the Conference.
- All bank service charges will be deducted from the refundable amount.
- Requests for reimbursements must be sent in writing.
- Any refunds to credit card payments may only be credited back to the original credit card, there is no possibility of refunding to an alternate card.

There will be no refunds:

- on networking lunch tickets.
- on conference dinner tickets.

Name Change

All registrations are only valid for the registered person.

A registered participant, unable to attend the Conference, may indicate in the user area a substitute participant. This service is free of charge.

Accreditations will be changed to new participant. Previous invoices cannot be changed.

Invitation Letter for Visa Application

Conference Delegates must be an accepted and confirmed author of the upcoming EUBCE, or must have registered and paid the required registration fees, before requesting an official letter of invitation for visa purposes.

We strongly recommend requesting your invitation letter directly after receipt of notification of paper acceptance, or earlier, in order to apply for your visa in time for the Conference.

The personalized invitation letter with stamp and signature will be available in your user profile for direct download. Please note that the organiser will not be able to contact or intervene with Embassies or Consulate offices on behalf of a Conference delegate.

For any questions, please contact us via registration@etaflorence.it

Disclaimer

The Conference organiser cannot be held responsible for any loss, injury or damage to any property, whatever the cause may be. Liability of persons and enterprises providing means of transportation or other services, however, remains unaffected. Should, for any reason outside the organisers' control (e.g. political or economic circumstances or in the case of a 'force majeure') the venue or speakers change, or the event be cancelled, the organisers will endeavour to re-schedule, but shall not be held responsible for any costs, damages or expenses incurred by registrants. If for any reason the organisers decide to make material changes to this Conference, they are not responsible for airfares, hotels or other costs incurred by the participants. The customer takes part in the Conference, all tours and trips, at its own risk. Only written arrangements are binding. Sole legal venue is Florence, Italy. Registration of a participant entails acceptance of these conditions.